



Feature List

“We definitely wanted a web-based and easy to use solution. We also needed good reporting features to make our daily operations run more effectively. We’re happy to report that Severa answered all our requirements.” - doornvogel brand intimacy CEO René Vetter

Severa is an online, hosted solution designed to automate business processes for professional services organizations. The quick implementation time, lack of additional hardware, coupled with a single tool to manage the whole service organization is a strong value proposition.

To make it simpler to evaluate Severa, we have grouped features across business functions. Such a grouping guides you during your selection process and highlights any add-ons you may need.

Professional Recommended for 1-10 users	Business Recommended for 10-50 users	Enterprise Recommended for midsize and large enterprises
<p data-bbox="280 1171 509 1227">€25/user/mo €290 setup & training</p> <p data-bbox="264 1272 518 1312">30 DAY FREE TRIAL</p> <p data-bbox="236 1368 560 1424">Manage clients, projects and billing in one system</p> <ul data-bbox="236 1451 464 1637" style="list-style-type: none">■ Track customers■ Manage projects■ Track time■ Create invoices■ Web access■ 2h setup & training	<p data-bbox="699 1171 959 1227">€100/mo + €15/user/mo €1,450 setup & training</p> <p data-bbox="699 1272 949 1312">30 DAY FREE TRIAL</p> <p data-bbox="663 1368 978 1424">Includes everything in Professional edition, PLUS:</p> <ul data-bbox="663 1451 1007 1637" style="list-style-type: none">■ Team level reports■ Team calendar■ Task lists■ Recurring billing■ Dedicated 1 day setup & training■ Phone support	<p data-bbox="1174 1171 1329 1193">Contact sales</p> <p data-bbox="1126 1272 1377 1312">30 DAY FREE TRIAL</p> <p data-bbox="1091 1368 1369 1424">Includes everything in Business edition, PLUS:</p> <ul data-bbox="1091 1451 1422 1659" style="list-style-type: none">■ Business units■ Custom graphic reports■ Full sandbox environment for testing and training■ Custom training■ Dedicated account manager■ Flat rate pricing

Feature list

✓ Feature is included
feature

\$ Additional fee applies

* Upcoming

Sales & Customers	Professional	Business	Enterprise
Contact register	✓	✓	✓
Customer segmentation	✓	✓	✓
Sales forecast	✓	✓	✓
Track quotes and orders	✓	✓	✓
Flexible pricing options and price lists	✓	✓	✓
Customer satisfaction & value rating	✓	✓	✓
Fully customizable sales process	✓	✓	✓
Dashboard view for sales, contacts etc.	✓	✓	✓
Google maps integration	✓	✓	✓
Linkedin and Facebook links	✓	✓	✓
Account import from Excel	✓	✓	✓
Communication history	\$	✓	✓
Sales activities tracking in calendar and task list	\$	✓	✓
Customer specific currency		\$	\$

Project Management	Professional	Business	Enterprise
Project portfolio management	✓	✓	✓
GANTT-chart	✓	✓	✓
Project templates	✓	✓	✓
Key performance indicators	✓	✓	✓
Support for fixed and variable pricing	✓	✓	✓
Product management	✓	✓	✓
Multiple hour pricing models	✓	✓	✓
Forecast project revenue, expenses and billing	✓	✓	✓
Case status	✓	✓	✓
Activities for cases	\$	✓	✓
Document Management	\$	\$	\$
Advanced resourcing	\$	\$	\$
<i>Share project information with customers*</i>	\$	\$	\$

Time tracking	Professional	Business	Enterprise
Integrated with project management and billing	✓	✓	✓
Report hours, travels and expenses with one tool	✓	✓	✓
Easy to notice missing hours	✓	✓	✓
Secretary mode: report hours of other users	✓	✓	✓
Automatic time tracking with Stopwatch tool	✓	✓	✓
Managers can see their team hours	✓	✓	✓
All hours can be exported to Excel	✓	✓	✓
Productivity and billing ratio report	✓	✓	✓
Work hour approval	\$	\$	\$
Advanced time tracking	\$	\$	\$
<i>Report period closing*</i>	\$	\$	\$

Mobile access*

\$

\$

\$

Calendar & Task list	Professional	Business	Enterprise
Personal calendar	\$	✓	✓
Team calendar, resource calendars	\$	✓	✓
Task lists	\$	✓	✓
Task assignment and delegation	\$	✓	✓
Activity handling through calendar	\$	✓	✓
Recurring Activities	\$	✓	✓
Notifications & alerts	\$	✓	✓
Holiday & Sick leaves	\$	\$	\$
<i>Emails to activities*</i>	\$	\$	\$
<i>Sync with Outlook and mobile phone*</i>	\$	\$	\$

Billing & Invoicing	Professional	Business	Enterprise
Automated billing process	✓	✓	✓
Billing for work hours, travels and expenses	✓	✓	✓
Instalment management	✓	✓	✓
Billing forecasting	✓	✓	✓
List of non-billed items	✓	✓	✓
Print, PDF or Web invoice	✓	✓	✓
Invoice handling process	✓	✓	✓
Customizable visual layout	✓	✓	✓
11 language options	✓	✓	✓
Recurring billing	\$	✓	✓
General API for sales invoices	\$	\$	\$
Accounting Integration	\$	\$	\$
Multicurrency		\$	\$

Reporting	Professional	Business	Enterprise
Customizable dashboard	✓	✓	✓
Predefined industry specific reports	✓	✓	✓
Customizable reports	✓	✓	✓
Excel exports	✓	✓	✓
Customizable graphical chart generator	\$	\$	✓
Business units in reporting		\$	✓

User rights management	Professional	Business	Enterprise
Access authorization by user role	✓	✓	✓
Predefined industry specific user profiles	✓	✓	✓
Fully customizable profile management	✓	✓	✓
Corporate hierarchy	✓	✓	✓
Create user accounts for customers and partners	✓	✓	✓

General	Professional	Business	Enterprise
No installations needed	✓	✓	✓
Browser independent	✓	✓	✓

Operating system independent	✓	✓	✓
SSL secured connection	✓	✓	✓
Language options	✓	✓	✓
One click access to all pivotal functions	✓	✓	✓
Quick search tool on every page	✓	✓	✓
Action history		\$	\$
Mobile access*	\$	\$	\$

Services and optional add-ons

Upgrades can be activated by contacting sales or signing into the system and activating them from Upgrade page.

Services	Professional	Business	Enterprise
System maintenance and daily backups	✓	✓	✓
Online help and support	✓	✓	✓
Phone support for admin user	€25/user/mo	✓	✓
Dedicated account manager		€150/mo	✓

Add-ons	Professional	Business	Enterprise
Activity management: calendar & task list	€3/user/mo	✓	✓
Graphical reports	€3/user/mo	€25/mo	✓
Advanced time tracking	€3/user/mo	€50/mo	\$
Advanced resourcing	€3/user/mo	€50/mo	\$
Business unit hierarchies		€25/mo	\$
Multi-currency environment	€4/user/mo	€50/mo	\$
Recurring billing	€3/user/mo	✓	✓
Document management	\$	\$	\$
Action history		€50/mo	\$
Severa API	€50/mo	€50/mo	\$
Accounting Integration	\$	\$	\$
Revenue recognition	€3/user/mo	€50/mo	\$
Calendar synchronization	€3/user/mo	€50/mo	\$
Extranet sharing	✓	✓	✓
Proposal creation	€3/user/mo	€50/mo	€75/mo
Single sign-on			\$

Document management	Professional	Business	Enterprise
5 MB	€0/mo	€0/mo	€0/mo
100 MB	€9mo	€9mo	€9mo
500 MB	€30/mo	€30/mo	€30/mo
1 GB	€50/mo	€50/mo	€50/mo
3 GB	€120/mo	€120/mo	€120/mo
5 GB	€200/mo	€200/mo	€200/mo
10 GB	€300/mo	€300/mo	€300/mo